



# Streamline Your IT Operations

5 Ways ConRes' Microsoft 365 End-User Management Supports IT

### 1 Frees IT Resources

From unboxing to device rollout, ConRes handles the complete endto-end details of device management. This gives your IT team time to focus on core, forward-facing business objectives.



### 2 Handles Integration and Logistics

ConRes' full-circle support includes managing the logistics of device rollouts. We'll receive, inventory, tag, enroll, ship, and manage the returns of all assets and devices.



### 3 Managed Services and Support Operations

From password resets to application support, we've got you covered. With ConRes' M365 end-user management support, you don't just have access to a 24x7x365 Service Desk. You'll also be assigned a dedicated Technical Account Manager. And when the need is there, a Solution Architect can be added to the conversation.



### 4 Oversees End-to-End Security

ConRes' security protocol begins before implementation and continues through compliance reporting. And it's not just data that's protected. With Microsoft Intune, ConRes ensures device health and security compliance.



## 5 Empowers Business Decisions

ConRes removes the time-intensive task of purchasing, configuring, licensing, deploying, and providing support for the devices your workforce relies on. In doing so, we streamline IT operations and provide security, efficiency, as well as peace of mind.



